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ideal personnel & recruitment solutions : a case study

overview

Ideal personnel & recruitment solutions are an independent boutique recruitment consultancy, formed in 2006 based in central Milton Keynes. They turned to **giant finance+** in 2011 for back office support and funding to provide cash flow for their business.

solution

At **giant finance+** we provide Ideal with 100% funding so they can pay their candidates on time and have access to their margin on a weekly basis. We have become an extension of their back office team using a combination of our innovative software, decades of recruitment experience and payroll knowledge. By removing the administrative burden, Ideal have the time to do what they are passionate about and grow their business.

"We don't want to single out a single person in your business that delivers excellent customer service as we feel that everyone we have contact with achieves this. Our main contacts are Sarah, Tori and Jez.

All of them know our account and respond quickly to any support we may need. We have proactive contact from your team as well. If I have reason to call, I also receive excellent service from whoever picks up, always asking if they can help.

What more could you want from your team?

Service levels are excellent and for that reason I am happy to say "a big thank you to everyone that supports us" at **giant finance+**."

- Darren Kennedy